

# CRISIS SERVICES OF NORTH ALABAMA

*This booklet is provided as a public service  
and may be duplicated as needed.*

## **HELPLINE Yellow Pages**

Mini-Directory for Human Services

Madison County, AL

HELPLINE / United Way  
Community Resources

**Call 211  
or  
(256) 716-1000**

A more complete listing of community resources in this area  
is available on the Internet at [www.csna.org](http://www.csna.org)

### **Crisis Services of North Alabama**

P.O. Box 368, Huntsville, AL 35804

**April 2010**



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Volunteer

## ALCOHOL / DRUG PROGRAMS

AA, ALANON.....	885-0323
Bradford Health Services .....	895-3848
Crestwood Chemical Dependency Services.....	429-5480
Families Anonymous 12 Step group...HELPLine serves as point of contact).....	716-1000
Huntsville Metro Treatment Center..... Methodone Clinic	881-1311
Huntsville Recovery .....	721-1940
Methodone Clinic	
Mountain Lake Substance Abuse Treatment..... State-funded residential program	(256)582-4465
New Horizons..... Outpatient program	532-4141
Outreach Ministries of Alabama..... 13-month religious-based residential rehabilitation	778-8096

## ANIMAL SERVICES / SHELTERS

Animal Shelter.....	883-3782
ARK.....	851-4088
Greater Huntsville Humane Society.....	881-8081
SNAP..... (Spay/Neuter Action Project — will help low income families have pets altered)	830-8459
Vector Control / Health Dept.....	539-3711

## CHILD ABUSE / NEGLECT

Madison Co. Dept. of Human Resources.....535-4500  
 Call to report child abuse

National Children's Advocacy Center.....533-5437

## CHILD SUPPORT

Department of Human Resources.....535-4500

## CHILDREN / YOUTH AT RISK

C.I.T.Y. ....852-1224  
 Community Intensive Treatment for Youth

COARMM .....532-1505  
 Coalition for At-Risk Minority Males

Neaves/Davis Center for Children.....532-0300

Tennessee Valley Family Services.....800-753-4269  
 Safe Place Runaway Shelter

Three Springs Residential Treatment Center..... 888-758-4356

TRIPP .....582-0377  
 Temporary Residential Intensive Prevention Program

Young Marines of North Ala. Boot Camp.....876-8963

## CHILDREN'S SERVICES

Big Brothers/Big Sisters.....880-2123

Boy Scouts of America.....883-7071

Boys and Girls Club of Huntsville.....534-6060

Childcare Management Agency .....534-5110

## CHILDREN'S SERVICES (cont.)

Girl Scouts.....	883-1020
Girls Inc. of Huntsville.....	859-0011
Headstart.....	851-9804
Huntsville Child Care Center..... (Sliding fee scale)	536-8131
YMCA.....	881-8710
Young Life.....	533-1251

## CHRISTMAS ASSISTANCE

Breaking Free Mission.....	882-3334
Christmas Charities.....	837-2373
Downtown Rescue Mission.....	536-2441
Salvation Army.....	536-5576
Toys for Tots.....	213-9683

## CLOTHING/HOUSEHOLD ITEMS

Asbury Thrift Store.....	464-0460
Breaking Free Thrift Store.....	851-1688
Catholic Center of Concern.....	536-0041
Christmas Charities Year Around.....	837-2373
Goodwill Industries.....	536-0737
Habitat ReStore (building supplies).....	533-3267

## CLOTHING/HOUSEHOLD ITEMS (cont.)

Neighborhood Store.....	536-1953
Rescue Mission Thrift Store.....	532-0381
Salvation Army Thrift Store.....	533-7223
St. Vincent de Paul Thrift Store.....	851-8881

## CONSUMER SERVICES

Alabama Cooperative Extension Service..... (Budget counseling and other services)	532-1578
Consumer Credit Counseling Service.....	881-1000
Family Services Center..... (Services include credit counseling / financial literacy training, low interest car loans)	551-1610

## COUNSELING/MENTAL HEALTH

Crisis Services of North Alabama..... Crisis counseling and support groups for domestic violence, sexual assault & survivors of suicide	716-1000
CSNA/HELPLINE..... Crisis & Information line available 24 hrs. a day	716-1000
Family Services Center..... (sliding fee scale) Services include Anger Management classes, Homicide Survivors program, Children Cope with Divorce, Parenting classes, etc.)	551-1610
Madison County Mental Health Center..... (Sliding fee scale)	533-1970

## DISABILITY SERVICES

Alabama Dept. of Rehabilitation Services .....	650-1702
Alabama Institute for the Deaf and Blind.....	539-7881
Alabama Disabilities Advocacy Program.....	1-800-826-1675
Children's Rehabilitation Services.....	650-1701
Huntsville Rehabilitation Center.....	880-0680
TASC.....	852-5600
Technology Assistance for Special Consumers	

## DISASTER SERVICES

American Red Cross.....	536-0084
Hsv-Madison Co. Emergency Management Agency.....	427-5130

## DOMESTIC VIOLENCE

*Domestic violence may take the form of verbal and emotional abuse, physical abuse, sexual abuse, and/or destruction of property or pets*

CSNA / HOPE Place.....	716-1000
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Services available for persons in abusive relationships:

24-hour HELpline

Safe shelter in HOPE Place

Court advocacy and assistance in filing victim compensation claims

Crisis counseling and support groups

Children/Teens Who Witness Domestic Violence program

All services are provided free of charge.

### DOMESTIC VIOLENCE CHECKLIST

*Are you in an abusive relationship?*

*What happens when you and your partner argue?*

*Does your partner ever give you reason to feel afraid of him/her?*

*Has your partner ever hurt or threatened you or your children?*

*Has your partner ever hurt your pets or destroyed items belonging to you?*

*Does your partner frequently check up on you, even when you are at work?*

*Does your partner make baseless accusations that you are flirting or having an affair?*

*Does your partner make it hard for you to be with your family or friends?*

*Does your partner control all the money in the household?*

*Has your partner ever forced you to have sex or to do things during sex that made you uncomfortable?*

*Does your partner abuse drugs or alcohol?*

## DOMESTIC VIOLENCE (cont.)

Family Services Center.....	551-1610
Domestic Violence Intervention Program for Batterers	
Department of Human Resources.....	535-4500
Reporting of child abuse or elder abuse	
National Children’s Advocacy Center.....	533-5437

## EDUCATION / JOB TRAINING

Adult Education (GED).....	306-2830
Program is located at Calhoun Community College	
Adult Literacy Center.....	533-2644
Individualized basic reading and math instruction	
Alabama Dept. of Rehabilitation Services.....	650-1702
Calhoun Community College.....	890-4700
Drake Technical College.....	539-8161
Madison County Career Academy.....	852-2170
Offers adult literacy and GED preparation	
Madison County Job Line.....	532-6906
North Alabama Center for Educational Excellence.....	372-4600
Osher Lifelong Learning Institute (UAH).....	824-6959

## EDUCATION, LANGUAGE CLASSES

First Baptist Church.....	428-9400
Conversational English Classes for Internationals held at several Baptist churches	

## EDUCATION, SPECIAL

Huntsville Achievement School.....	539-1772
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## EMPLOYMENT

Christian Women’s Job Corp.....	428-9435
City of Huntsville Voice Information.....	427-6751
Community Service Employment..... A program of TARCOG for ages 55+	830-0818
Department of Human Resources..... JOBS program for DHR clients	535-4500
Huntsville Rehabilitation Center.....	880-0680
State Employment Office.....	851-0537
Unemployment Office.....	851-0536

## FAMILY PLANNING &amp; PREGNANCY

Best Start..... Prenatal services for Medicaid-eligible patients	265-7155
Catholic Family Services.....	536-0073
Choose Life.....	533-3526
Healthy Families..... Serves first time parents and babies—Medicaid eligible	327-3776
Planned Parenthood.....	539-2746
Teens Loving Children (TLC)..... Positive parenting skills for teen parents	859-0011

## FINANCIAL ASSISTANCE

*(Please note: Hours and availability of funds may change. Call HELPLine for current information.)*

The CARE Center.....	723-2273
Serves Berkley, Gurley and Southeast Madison County	
Catholic Center of Concern.....	536-0041
Call for appointment Mon - Tue 9:00 am- 9:30 am	
Community Action Agency.....	851-9800
Heating / cooling assistance	
Neighborhood centers:	
Westside (Earl Street).....	536-4368
Ardmore.....	423-2400
Indian Creek.....	837-8620
Calvary Hill.....	534-0863
Brownsboro.....	776-9127
Berkley.....	776-9645
CUP-Churches United for People.....	539-8720
Call for appointment Wed.-Thurs. 1pm	
HAP-Huntsville Assistance Program.....	539-2320
Call for appointment Wed. 1-3 pm	
HAP – Toney area.....	828-8788
Call for appointment Mondays 9:30 – 11 am	
Serves Toney, Ardmore, Harvest, and Hazel Green	
Huntsville Utilities.....	533-0262
May arrange average monthly payments	
Project Share.....	536-5576
Assists age 62 plus and/or disabled, winter and summer as funds permit	
Salvation Army .....	536-5576
St. Vincent de Paul Society	
Catholic parish-based benevolent organization	
St. Vincent / Queen of the Universe Church.....	852-2899
Serves 35810, 35811	Call Monday - Friday, 9-11am
St. Vincent / St. Joseph's Church.....	539-7476
Serves 35805, 35816	Call Wednesday, 9-11am
St. Vincent / St. John's Church.....	726-0100
Serves Madison, Toney, Harvest	Call Tuesday, 8:30—10:30
St. Vincent / Holy Spirit Church.....	881-9663
Serves 35801, 35802, 35803	Call Wednesday, 8:15-9:30

## FOOD

- Angel Food Ministries.....428-9400  
Cooperative food buying program to reduce cost
- The CARE Center.....723-2273  
Serves Berkley, Gurley and Southeast Madison County
- Department of Human Resources.....536-0766  
Family assistance and food stamps
- FoodLine.....534-2424  
Coordinated system of church food pantries  
Call Mon - Thurs, 9 – 12 & 1--2; Fri., 9– 12
- HAP-Huntsville Assistance Program.....539-2320  
Food distribution Mon,-Wed.-Fri. 1-3:30 pm
- HAP – Toney area.....828-8788  
Call for appointment Mondays 9:30 – 11 am  
Serves Toney, Ardmore, Harvest, and Hazel Green
- Manna House  
Grocery distribution Mon., Wed., Thurs. at 6 p.m.—  
Adjacent to Rock Worship Center, South Parkway
- Meals on Wheels.....880-7080
- Mobile Soup Van.....534-1402  
5:30 PM at Salvation Army, 305 Seminole  
5:30 PM Burrell at Meridian St.  
6:00 PM First Baptist Church, St. Clair side
- Soupline (Salvation Army).....534-1402  
Noon-2 Mon - Sat, 2-4 Sun, 305 Seminole
- WIC.....533-0826

## GRIEF SUPPORT

- Family Services Center.....551-1610  
Homicide Survivors Program
- Hospice Family Care.....650-1212  
Grief support groups
- Crisis Services of North Alabama.....716-1000  
Survivors of Suicide Group

## HOMELESS / HOUSING/SHELTER

Breaking Free Mission.....	882-3334
Shelter facilities for men only	
Downtown Rescue Mission.....	536-2441
Shelter for men, women, and women with children	
First Stop.....	533-3391
Advocacy for homeless, including day center. Provides meal packs, laundry facilities, etc. Not a shelter.	
Habitat for Humanity.....	533-2282
Builds homes for families; does not do house repairs.	
Huntsville Housing Authority.....	539-0774
Administers both public housing and Section 8	
LIFT.....	551-1610
Transitional housing, may be waiting list	
Salvation Army.....	534-1402
Shelter for adult men and women	

## IN HOME SERVICES

Friends, Inc.....	880-1672
Volunteers assisting families coping with serious illness	
Lifeline.....	518-2245
Emergency response for elderly/disabled living alone	
Medicaid Waiver Program.....	830-0818

## LEGAL

Alabama State Bar.....	1-800-329-5660
Lawyer referral service	
Immigration & Naturalization Service.....	1-800-375-5283
Law Library.....	532-1585
Legal Services of North Central Alabama.....	536-9645
TARCOG.....	830-0818
Free legal services for individuals 60+	

## MEDICAL / DENTAL CARE

AIDS Action Coalition.....	536-4700
Central Health Care.....	533-6311
Basic medical and preventive dental, sliding fee scale	
Community Free Clinic.....	533-2910
Walk-ins Tues. and Thurs. evenings 5:30-9:30	
Crestwood Hospital Emergency Room.....	880-4177
Fox Army Health Center.....	955-8888
Serves active and retired military	
HEALS Family Life Center.....	428-7560
School-based clinics	
Huntsville Hospital Emergency Room.....	265-8137
Madison County Health Department.....	539-3711
Family Planning, immunizations, sexually transmitted diseases, health education	
UAB Clinic.....	551-4689
Various medical specialties	
UAB Dental School.....	(205) 934-3001
Sliding fee scale; major dental work / oral surgery performed. (In Birmingham)	
Well-Child Pediatric Clinic.....	551-4579

## MEDICAL NEEDS / PRESCRIPTIONS

ALABAMA Rx Card.....	1-877-321-6755
American Cancer Society.....	536-1855
Catholic Center of Concern.....	536-0041
Limited prescription assistance	
Health Connection / RN4U.....	265-7648
Information line provided by Huntsville Hospital	
Health Room Lending Closet (Senior Center).....	880-7080
Madison County Medical Society.....	881-7321
Physician referral service	

### MEDICAL NEEDS / PRESCRIPTIONS (cont.)

Medicaid District Office.....	(256)584-4100
Medicaid Hotline.....	1-800-362-1504
Senior RX.....	532-3345
Serves persons 55 and above	

### MENTAL HEALTH / MENTAL RETARDATION

Madison Co. Mental Health Center.....	533-1970
Madison Co. Mental Retardation Services.....	837-5777
National Alliance for the Mentally Ill (Huntsville).....	534-2628
Opportunity Center (ARC).....	539-2266

### MULTICULTURAL ORGANIZATIONS

Alabama Hispanic Assn. ....	509-0540
Asha Kiran.....	509-1882
Telephone crisis referrals for persons of South Asian origin	

### PUBLIC SERVICES

Alabama Governor's Office.....	(334) 242-7100
City of Huntsville Consumer Information.....	535-2489
Community Development Division.....	427-5400
Department of Human Resources.....	535-4500
Huntsville-Madison Co. Emergency Management.....	427-5130
Huntsville-Madison Co. Public Library.....	532-5940
Huntsville Police (non-emergency nr.).....	722-7100
Madison Police (non-emergency nr.).....	722-7190

## PUBLIC SERVICES (cont.)

Madison County Courthouse.....	532-3300
Madison Co. District Attorney.....	532-3460
Madison County Legislative Office.....	539-5441
Madison Co. Sheriff (non-emergency nr).....	722-7181
Neaves / Davis Center for Children..... (Juvenile Detention)	532-0300
Social Security Administration .....	1-800-772-1213
Local number.....	837-1680

## RAPE / SEXUAL ASSAULT

CSNA / Rape Response.....	716-1000
Information, reassurance, and guidance about concerns that arise following a sexual assault.	
<b>Sexual Assault Nurse Examiner</b>	
A specially trained nurse carries out a forensic exam to document injuries and gather evidence of assault.	
<b>Rape Response Crisis Counseling / Consultation</b>	
Short-term counseling and consultation services are available to victims or family members to address concerns related to the aftermath of assault.	
<b>Survivors of Rape Support Group</b>	
Meets weekly with trained facilitator.	
All services free of charge.	

<p>What to do if a rape has occurred</p> <p>Call the police. The police will direct you to CSNA for an exam.  Make a police report, even if you do not think you will prosecute.  If possible, do not bathe or use the bathroom until a rape exam can be obtained.  Do not eat or drink anything prior to the exam.  Wear or bring with you the clothes in which you were assaulted.  Have a rape exam to check for injuries and provide any needed medical intervention, as well as provide forensic evidence.</p>
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## SENIOR CITIZENS

AARP.....	880-7080
American Assn. of Retired Persons	
CASA .....	533-7775
Care Assurance for the Aging & Homebound	
Lifeline, HEMSI.....	518-2245
Senior Center.....	880-7080
Silver-Haired Legislature.....	533-3330
TARCOG.....	830-0818
Area agency on aging	

## SUICIDE PREVENTION

CSNA / HELpline.....	716-1000
HELpline is an accredited suicide crisis line and is part of the 1-800-SUICIDE and 1-800-273-TALK national suicide prevention networks	

*What to do if you know someone who may be suicidal*  
*ASK. Asking will not give the person the idea.*  
*ASK HOW. If the person has a specific plan, intention, and means at hand, the risk is immediate.*  
*GET HELP. Have the person seen at a hospital emergency room or by a doctor or mental health professional, or call a crisis line. There are two national hotline numbers which will route your call to the closest accredited crisis line:*  
*1-800-SUICIDE (784-2433)*  
*1-800-273-TALK (273-8255)*

## SURVIVORS OF SUICIDE

Survivors of Suicide Support Group.....	716-1000
Meets bi-weekly; focuses on issues unique to this loss.	

## TRANSPORTATION

Handi-Ride.....	427-6811
For elderly and disabled, call ahead to schedule.	
Huntsville Shuttle.....	427-6811
MARS -- Madison Assisted Ride System.....	772-9300
TRAM -- Transportation for Rural Areas of Madison Co.....	532-3505

## VETERANS

Army Community Services.....	876-5397
Assistance for active military, dependents, and retired	
Alabama Department of Veteran Affairs.....	532-1662
VA Benefits Call Center.....	1-877-222-8387
VA Hospital—Birmingham.....	1-800-872-0328
VA Mental Health Clinic.....	534-1691
Psychiatric out patient counseling	
VA Outpatient Clinic.....	533-1645

### **Help to find the resources you need -- Call 211**

An easy-to-remember phone number to obtain help in finding resources for human services needs

**Statewide toll-free number for 211 is 888-421-1266**  
(if 211 is not available through your phone service)