

CRISIS SERVICES OF NORTH ALABAMA

*This booklet is provided as a public service
and may be duplicated as needed.*

HELpline Yellow Pages

Mini-Directory for Human Services

Madison County, AL

HELpline / United Way
Community Resources

**Call 211
or
(256) 716-1000**

A more complete listing of community resources in this area
is available on the Internet at **www.csna.org**

Crisis Services of North Alabama

P.O. Box 368, Huntsville, AL 35804

June 2009



CONTENTS

Alcohol / Drug Programs
 Animal Services / Shelters
 Child Abuse / Neglect
 Child Support
 Children / Youth At Risk
 Children's Services
 Christmas Assistance
 Clothing / Household Items
 Consumer Services
 Counseling / Mental Health
 Disability Services
 Disaster Services
 Domestic Violence
 Education / Job Training
 Education / Language Classes
 Education, Special
 Employment
 Family Planning & Pregnancy
 Financial Assistance
 Food
 Grief Support
 Homeless / Housing / Shelter
 In Home Services
 Legal
 Medical / Dental Care
 Medical Needs / Prescriptions
 Mental Health / Mental Retardation
 Public Services
 Rape / Sexual Assault
 Senior Citizens
 Suicide Prevention
 Survivors of Suicide
 Transportation
 Veterans
 Volunteer

ALCOHOL / DRUG PROGRAMS

AA, ALANON.....885-0323

HELPLINE/United Way Community Resources. Special Directory for Human Services – Madison Co., AL

Bradford Health Services	895-3848
Crestwood Chemical Dependency Services.....	429-5480
Families Anonymous 12 Step group...HELPLine serves as point of contact).....	716-1000
Huntsville Metro Treatment Center..... Methodone Clinic	881-1311
Huntsville Recovery	721-1940
Methodone Clinic	
Mountain Lake Substance Abuse Treatment.....	(256)582-4465
State-funded residential program	
New Horizons.....	532-4141
Outpatient program	
Outreach Ministries of Alabama.....	778-8096
13-month religious-based residential rehabilitation	

ANIMAL SERVICES / SHELTERS

Animal Shelter.....	883-3782
ARK.....	851-4088
Greater Huntsville Humane Society.....	881-8081
SNAP.....	830-8459
(Spay/Neuter Action Project — will help low income families have pets altered)	
Vector Control / Health Dept.....	539-3711

CHILD ABUSE / NEGLECT

Madison Co. Dept. of Human Resources.....535-4500
Call to report child abuse

National Children's Advocacy Center.....533-5437

CHILD SUPPORT

Department of Human Resources.....535-4500

CHILDREN / YOUTH AT RISK

C.I.T.Y.852-1224
Community Intensive Treatment for Youth

COARMM532-1505
Coalition for At-Risk Minority Males

Neaves/Davis Center for Children.....532-0300

Tennessee Valley Family Services.....800-753-4269
Safe Place Runaway Shelter

Three Springs Residential Treatment Center..... 888-758-4356

TRIPP582-0377
Temporary Residential Intensive Prevention Program

Young Marines of North Ala. Boot Camp.....876-8963

CHILDREN'S SERVICES

Big Brothers/Big Sisters.....880-2123

Boy Scouts of America.....883-7071

Boys and Girls Club of Huntsville.....534-6060

Childcare Management Agency534-5110

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CHILDREN'S SERVICES (cont.)

Girl Scouts.....	883-1020
Girls Inc. of Huntsville.....	859-0011
Headstart.....	851-9804
Huntsville Child Care Center..... (Sliding fee scale)	536-8131
YMCA.....	881-8710
Young Life.....	533-1251

CHRISTMAS ASSISTANCE

Breaking Free Mission.....	882-3334
Christmas Charities.....	837-2373
Downtown Rescue Mission.....	536-2441
Salvation Army.....	536-5576
Toys for Tots.....	213-9683

CLOTHING/HOUSEHOLD ITEMS

Asbury Thrift Store.....	464-0460
Breaking Free Thrift Store.....	851-1688
Catholic Center of Concern.....	536-0041
Christmas Charities Year Around.....	837-2373
Goodwill Industries.....	536-0737
Habitat ReStore (building supplies).....	533-3267

CLOTHING/HOUSEHOLD ITEMS (cont.)

Neighborhood Store.....	536-1953
Rescue Mission Thrift Store.....	532-0381
Salvation Army Thrift Store.....	533-7223
St. Vincent de Paul Thrift Store.....	851-8881

CONSUMER SERVICES

Alabama Cooperative Extension Service..... (Budget counseling and other services)	532-1578
Consumer Credit Counseling Service.....	881-1000
Family Services Center..... (Services include credit counseling / financial literacy training, low interest car loans)	551-1610

COUNSELING/MENTAL HEALTH

Crisis Services of North Alabama..... Crisis counseling and support groups for domestic violence, sexual assault & survivors of suicide	716-1000
CSNA/HELPLine..... Crisis & Information line available 24 hrs. a day	716-1000
Family Services Center..... (sliding fee scale) Services include Anger Management classes, Homicide Survivors program, Children Cope with Divorce, Parenting classes, etc.)	551-1610
Madison County Mental Health Center..... (Sliding fee scale)	533-1970

DISABILITY SERVICES

Alabama Dept. of Rehabilitation Services	650-1702
Alabama Institute for the Deaf and Blind.....	539-7881
Alabama Disabilities Advocacy Program.....	1-800-826-1675
Children's Rehabilitation Services.....	650-1701
Huntsville Rehabilitation Center.....	880-0680
TASC.....	852-5600
Technology Assistance for Special Consumers	

DISASTER SERVICES

American Red Cross.....	536-0084
Hsv-Madison Co. Emergency Management Agency.....	427-5130

DOMESTIC VIOLENCE

Domestic violence may take the form of verbal and emotional abuse, physical abuse, sexual abuse, and/or destruction of property or pets

CSNA / HOPE Place.....	716-1000
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Services available for persons in abusive relationships:

24-hour HELPLINE

Safe shelter in HOPE Place

Court advocacy and assistance in filing victim compensation claims

Crisis counseling and support groups

Children/Teens Who Witness Domestic Violence program

All services are provided free of charge.

DOMESTIC VIOLENCE CHECKLIST

Are you in an abusive relationship?

What happens when you and your partner argue?

Does your partner ever give you reason to feel afraid of him/her?

Has your partner ever hurt or threatened you or your children?

Has your partner ever hurt your pets or destroyed items belonging to you?

Does your partner frequently check up on you, even when you are at work?

Does your partner make baseless accusations that you are flirting or having an affair?

Does your partner make it hard for you to be with your family or friends?

Does your partner control all the money in the household?

Has your partner ever forced you to have sex or to do things during sex that made you uncomfortable?

Does your partner abuse drugs or alcohol?

DOMESTIC VIOLENCE (cont.)

Family Services Center.....	551-1610
Domestic Violence Intervention Program for Batterers	
Department of Human Resources.....	535-4500
Reporting of child abuse or elder abuse	
National Children's Advocacy Center.....	533-5437

EDUCATION / JOB TRAINING

Adult Education (GED).....	306-2830
Program is located at Calhoun Community College	
Adult Literacy Center.....	533-2644
Individualized basic reading and math instruction	
Alabama Dept. of Rehabilitation Services.....	650-1702
Calhoun Community College.....	890-4700
Drake Technical College.....	539-8161
Madison County Career Academy.....	852-2170
Offers adult literacy and GED preparation	
Madison County Job Line.....	532-6906
North Alabama Center for Educational Excellence.....	372-4600
Osher Lifelong Learning Institute (UAH).....	6959

EDUCATION, LANGUAGE CLASSES

First Baptist Church.....	428-9400
Conversational English Classes for Internationals held at several Baptist churches	

EDUCATION, SPECIAL

Huntsville Achievement School.....	539-1772
SEAC Parent Assistance Center.....	882-3911
(Special Education Action Committee)	

EMPLOYMENT

Christian Women's Job Corp.....	428-9435
City of Huntsville Voice Information.....	427-6751
Community Service Employment.....	830-0818
A program of TARCOG for ages 55+	
Department of Human Resources.....	535-4500
JOBS program for DHR clients	
Huntsville Rehabilitation Center.....	880-0680
State Employment Office.....	851-0537
Unemployment Office.....	851-0536

FAMILY PLANNING & PREGNANCY

Best Start.....	265-7155
Prenatal services for Medicaid-eligible patients	
Catholic Family Services.....	536-0073
Choose Life.....	533-3526
Healthy Families.....	327-3776
Serves first time parents and babies—Medicaid eligible	
Planned Parenthood.....	539-2746
Teens Loving Children (TLC).....	859-0011
Positive parenting skills for teen parents	

FINANCIAL ASSISTANCE

(Please note: Hours and availability of funds may change. Call HELPLine for current information.)

The CARE Center.....	723-2273
Serves Berkley, Gurley and Southeast Madison County	
Catholic Center of Concern.....	536-0041
Call for appointment Mon - Tue 9:00 am- 9:30 am	
Community Action Agency.....	851-9800
Heating / cooling assistance	
Neighborhood centers:	
Westside (Earl Street).....	536-4368
Ardmore.....	423-2400
Indian Creek.....	837-8620
Calvary Hill.....	534-0863
Brownsboro.....	776-9127
Berkley.....	776-9645
CUP-Churches United for People.....	539-8720
Call for appointment Wed.-Thurs. 1pm	
HAP-Huntsville Assistance Program.....	539-2320
Call for appointment Wed.-Thurs. 1-2 pm	
Huntsville Utilities.....	533-0262
May arrange average monthly payments	
Project Share.....	536-5576
Assists age 62 plus and/or disabled, winter and summer as funds permit	
Salvation Army	536-5576
St. Vincent de Paul Society	
Catholic parish-based benevolent organization	
St. Vincent / Queen of the Universe Church.....	852-2899
Serves 35810, 35811	Call Monday - Friday, 9-11am
St. Vincent / St. Joseph's Church.....	539-7476
Serves 35805, 35816	Call Wednesday, 9-11am
St. Vincent / St. John's Church.....	726-0100
Serves Madison, Toney, Harvest	Call Tuesday, 8:30—10:30
St. Vincent / Holy Spirit Church.....	881-9663
Serves 35801, 35802, 35803	Call Wednesday, 8:15-9:30

FOOD

- Angel Food Ministries.....428-9400
Cooperative food buying program to reduce cost
- The CARE Center.....723-2273
Serves Berkley, Gurley and Southeast Madison County
- Department of Human Resources.....536-0766
Family assistance and food stamps
- FoodLine.....534-2424
Coordinated system of church food pantries
Call Mon - Thurs, 9 – 12 & 1--2; Fri., 9– 12
- HAP-Huntsville Assistance Program.....539-2320
Food distribution Mon,-Wed.-Fri. 1-4 p.m.
- Manna House
Grocery distribution Mon., Wed., Thurs. at 6 p.m.—
Adjacent to Rock Worship Center, South Parkway
- Meals on Wheels.....880-7080
- Mobile Soup Van.....534-1402
5:30 PM at Salvation Army, 305 Seminole
5:30 PM Burrell at Meridian St.
6:00 PM First Baptist Church, St. Clair side
- Soupline (Salvation Army).....534-1402
Noon-2 Mon - Sat, 2-4 Sun, 305 Seminole
- WIC.....533-0826

GRIEF SUPPORT

- Family Services Center.....551-1610
Homicide Survivors Program
- Hospice Family Care.....650-1212
Grief support groups
- Crisis Services of North Alabama.....716-1000
Survivors of Suicide Group

HOMELESS / HOUSING/SHELTER

Breaking Free Mission.....	882-3334
Shelter facilities for men only	
Downtown Rescue Mission.....	536-2441
Shelter for men, women, and women with children	
First Stop.....	533-3391
Advocacy for homeless, including day center. Provides meal packs, laundry facilities, etc. Not a shelter.	
Habitat for Humanity.....	533-2282
Builds homes for families; does not do house repairs.	
Huntsville Housing Authority.....	539-0774
Administers both public housing and Section 8	
LIFT.....	551-1610
Transitional housing, may be waiting list	
Salvation Army.....	534-1402
Shelter for adult men and women	

IN HOME SERVICES

Friends, Inc.....	880-1672
Volunteers assisting families coping with serious illness	
Lifeline.....	518-2245
Emergency response for elderly/disabled living alone	
Medicaid Waiver Program.....	830-0818

LEGAL

Alabama State Bar.....	1-800-329-5660
Lawyer referral service	
Immigration & Naturalization Service.....	1-800-375-5283
Law Library.....	532-1585
Legal Services of North Central Alabama.....	536-9645
TARCOG.....	830-0818
Free legal services for individuals 60+	

MEDICAL / DENTAL CARE

AIDS Action Coalition.....	536-4700
Central Health Care.....	533-6311
Basic medical and preventive dental, sliding fee scale	
Community Free Clinic.....	533-2910
Walk-ins Tues. and Thurs. evenings 5:30-9:30	
Crestwood Hospital Emergency Room.....	880-4177
Fox Army Health Center.....	955-8888
Serves active and retired military	
HEALS Family Life Center.....	428-7560
School-based clinics	
Huntsville Hospital Emergency Room.....	265-8137
Madison County Health Department.....	539-3711
Family Planning, immunizations, sexually transmitted diseases, health education	
UAB Clinic.....	551-4689
Various medical specialties	
UAB Dental School.....	(205) 934-3001
Sliding fee scale; major dental work / oral surgery performed. (In Birmingham)	
Well-Child Pediatric Clinic.....	551-4579

MEDICAL NEEDS / PRESCRIPTIONS

American Cancer Society.....	536-1855
Catholic Center of Concern.....	536-0041
Limited prescription assistance	
Health Connection / RN4U.....	265-7648
Information line provided by Huntsville Hospital	
Madison County Medical Society.....	881-7321
Physician referral service	

MEDICAL NEEDS / PRESCRIPTIONS (cont.)

Medicaid District Office.....	(256)584-4100
Medicaid Hotline.....	1-800-362-1504
Senior RX.....	532-3345
Serves persons 55 and above	

MENTAL HEALTH / MENTAL RETARDATION

Madison Co. Mental Health Center.....	533-1970
Madison Co. Mental Retardation Services.....	837-5777
National Alliance for the Mentally Ill (Huntsville).....	534-2628
Opportunity Center (ARC).....	539-2266

MULTICULTURAL ORGANIZATIONS

Alabama Hispanic Assn.	509-0540
Asha Kiran.....	509-1882
Telephone crisis referrals for persons of South Asian origin	

PUBLIC SERVICES

Alabama Governor's Office.....	(334) 242-7100
City of Huntsville Consumer Information.....	535-2489
Community Development Division.....	427-5400
Department of Human Resources.....	535-4500
Huntsville-Madison Co. Emergency Management.....	427-5130
Huntsville-Madison Co. Public Library.....	532-5940
Huntsville Police (non-emergency nr).....	722-7100
Madison Police (non-emergency nr.).....	722-7190

HELpline/United Way Community Resources. Special Directory for Human Services – Madison Co., AL

PUBLIC SERVICES (cont.)

Madison County Courthouse.....	532-3300
Madison Co. District Attorney.....	532-3460
Madison County Legislative Office.....	539-5441
Madison Co. Sheriff (non-emergency nr).....	722-7181
Neaves / Davis Center for Children..... (Juvenile Detention)	532-0300
Social Security Administration	1-800-772-1213
Local number.....	837-1680

RAPE / SEXUAL ASSAULT

CSNA / Rape Response.....	716-1000
Information, reassurance, and guidance about concerns that arise following a sexual assault.	
Sexual Assault Nurse Examiner	
A specially trained nurse carries out a forensic exam to document injuries and gather evidence of assault.	
Rape Response Crisis Counseling / Consultation	
Short-term counseling and consultation services are available to victims or family members to address concerns related to the aftermath of assault.	
Survivors of Rape Support Group	
Meets weekly with trained facilitator.	
All services free of charge.	

<p>What to do if a rape has occurred</p> <p>Call the police. The police will direct you to CSNA for an exam. Make a police report, even if you do not think you will prosecute. If possible, do not bathe or use the bathroom until a rape exam can be obtained. Do not eat or drink anything prior to the exam. Wear or bring with you the clothes in which you were assaulted. Have a rape exam to check for injuries and provide any needed medical intervention, as well as provide forensic evidence.</p>

SENIOR CITIZENS

AARP.....	880-7080
American Assn. of Retired Persons	
CASA	533-7775
Care Assurance for the Aging & Homebound	
Lifeline, HEMSI.....	518-2245
Senior Center.....	880-7080
Silver-Haired Legislature.....	533-3330
TARCOG.....	830-0818
Area agency on aging	

SUICIDE PREVENTION

CSNA / HELpline.....	716-1000
HELpline is an accredited suicide crisis line and is part of the 1-800-SUICIDE and 1-800-273-TALK national suicide prevention networks	

What to do if you know someone who may be suicidal
ASK. Asking will not give the person the idea.
ASK HOW. If the person has a specific plan, intention, and means at hand, the risk is immediate.
GET HELP. Have the person seen at a hospital emergency room or by a doctor or mental health professional, or call a crisis line. There are two national hotline numbers which will route your call to the closest accredited crisis line:
 1-800-SUICIDE (784-2433)
 1-800-273-TALK (273-8255)

SURVIVORS OF SUICIDE

Survivors of Suicide Support Group.....	716-1000
Meets bi-weekly; focuses on issues unique to this loss.	

TRANSPORTATION

Handi-Ride.....	427-6811
For elderly and disabled, call ahead to schedule.	
Huntsville Shuttle.....	427-6811
TRAM.....	532-3505
Transportation for Rural Areas of Madison Co.	

HELpline/United Way Community Resources. Special Directory for Human Services – Madison Co., AL

VETERANS

Army Community Services.....	876-5397
Assistance for active military, dependents, and retired	
Alabama Department of Veteran Affairs.....	532-1662
VA Hospital—Birmingham.....	1-800-872-0328
VA Mental Health Clinic.....	534-1691
Psychiatric out patient counseling	
VA Outpatient Clinic.....	533-1645

Help to find the resources you need -- Call 211

An easy-to-remember phone number to obtain help in finding resources for human services needs

Statewide toll-free number for 211 is 888-421-1266

(if 211 is not available through your phone service)